

**Operating performance report****Monthly performance target****Democratic process**

Ordinary Board meeting held monthly

Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
😊	😊	😊	😊	😊	😊	😊
😞	😊	😊	😊	😊	😊	😊
😊	😊	😊	😊	😊	😊	😊

Agendas and non-PE reports on website 3 working days prior to Board meeting

Approved non-PE minutes of Board meetings on website by end of following month

**Financial stewardship**

No breach of borrowing limit approved by Minister of Finance

😊	😊	😊	😊	😊	😊	😊
---	---	---	---	---	---	---

Variation in accumulated net revenue against net revenue budget to date no greater than -5%

Variation in accumulated gross revenue against revenue budget to date no greater than -10%

Variation in accumulated gross spend against expenditure budget to date less than +10%

😊	😊	😊	😊	😊	😊	😊
---	---	---	---	---	---	---

**Distribution of funds to the community**

Grants only awarded to Greytown residents or organisations serving Greytown

X	😊	😊	😊	😊	X	😊
---	---	---	---	---	---	---

All applications acknowledged within 2 working days of receipt

😊	😊	😊	😊	😊	X	😊
---	---	---	---	---	---	---

All applicants notified within 2 working days of decision

X	😊	😊	😊	😊	X	😊
---	---	---	---	---	---	---

**Tenancy management**

No vacated premises vacant for &gt; 4 months

😊	😊	😞	😊	😊	😊	😞
---	---	---	---	---	---	---

No individual tenant arrears outstanding for &gt; 3 months

😊	😞	😞	😞	😞	😞	😞
---	---	---	---	---	---	---

Total accumulated arrears &gt; 3 months old &lt; 3% of current month's rent and outgoings demanded

😊	😊	😞	😞	😞	😊	😊
---	---	---	---	---	---	---

**Property maintenance**

All properties have current minimum Category B seismic risk rating

😞	😞	😞	😞	😞	😞	😞
---	---	---	---	---	---	---

All repair &amp; maintenance issues raised by tenants are responded to within 2 working days

X	X	😊	😊	😊	😊	😊
---	---	---	---	---	---	---

All approved repairs &amp; maintenance completed within 25 days of issue being raised

😊	X	😊	😞	😊	😞	😞
---	---	---	---	---	---	---

1 tenant with unplanned arrears > 3months  
.6% (unplanned)

Three properties designated as category C

Wanganui/Pahiatua roof repairs delayed

😊 achieved

😞 not achieved

😊 partially achieved

X nothing to report on, not measured