

Operating performance report

Monthly performance target

Democratic process

Ordinary Board meeting held monthly

Agendas and non-PE reports on website 3 working days prior to Board meeting

Approved non-PE minutes of Board meetings on website by end of following month

Financial stewardship

No breach of borrowing limit approved by Minister of Finance

Variation in accumulated net revenue against net revenue budget to date no greater than -5%

Variation in accumulated gross revenue against revenue budget to date no greater than -10%

Variation in accumulated gross spend against expenditure budget to date less than +10%

Distribution of funds to the community

Grants only awarded to Greytown residents or organisations serving Greytown

All applications acknowledged within 2 working days of receipt

All applicants notified within 2 working days of decision

Tenancy management

No vacated premises vacant for > 4 months

No individual tenant arrears outstanding for > 3 months

Total accumulated arrears > 3 months old < 3% of current month's rent and outgoings demanded

Property maintenance

All properties have current minimum Category B seismic risk rating

All repair & maintenance issues raised by tenants are responded to within 2 working days

All approved repairs & maintenance completed within 25 days of issue being raised

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Notes
Ordinary Board meeting held monthly	😊	😊	😊	😊	😊	😊	😊	
Agendas and non-PE reports on website 3 working days prior to Board meeting	😊	😊	😊	😊	😊	😊	😞	Helga on annual leave
Approved non-PE minutes of Board meetings on website by end of following month	😊	😊	😊	😊	😊	😊	😊	
No breach of borrowing limit approved by Minister of Finance	😊	😊	😊	😊	😊	😊	😊	
Variation in accumulated net revenue against net revenue budget to date no greater than -5%	😞	😊	😊	😊	😊	😊	😊	
Variation in accumulated gross revenue against revenue budget to date no greater than -10%	😊	😊	😊	😊	😊	😊	😊	
Variation in accumulated gross spend against expenditure budget to date less than +10%	😊	😊	😊	😊	😊	😊	😊	
Grants only awarded to Greytown residents or organisations serving Greytown	😊	😊	😊	😊	😊	😊	X	
All applications acknowledged within 2 working days of receipt	😊	😊	😊	😊	😊	😊	X	
All applicants notified within 2 working days of decision	😊	😊	😊	😊	😊	😞	X	
No vacated premises vacant for > 4 months	😞	😞	😊	😊	😞	😞	😞	64 Main St, 124 Main St
No individual tenant arrears outstanding for > 3 months	😊	😊	😊	😊	😊	😊	😊	(0% on an unplanned basis)
Total accumulated arrears > 3 months old < 3% of current month's rent and outgoings demanded	😊	😊	😊	😊	😞	😊	😊	(0% on an unplanned basis)
All properties have current minimum Category B seismic risk rating	😞	😞	😞	😞	😞	😞	😞	Three properties assessed as category C
All repair & maintenance issues raised by tenants are responded to within 2 working days	😊	😊	😊	😊	😊	😊	😊	
All approved repairs & maintenance completed within 25 days of issue being raised	😞	😊	😊	😊	😞	😞	😞	Delayed cladding repairs, Pahiatua

😊 achieved

😞 not achieved

😞 partially achieved

X nothing to report on, not measured