Operating performance report

Monthly performance target	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Notes
Democratic process								
Ordinary Board meeting held monthly	☺	☺	☺	☺	☺	☺	☺	
Agendas and non-PE reports on website 3 working days prior to Board meeting	☺	☺	☺	☺	☺	☹	☺	
Approved non-PE minutes of Board meetings on website by end of following month	☺	☺	☺	☺	☺	☺	☺	
Financial stewardship								
No breach of borrowing limit approved by Minister of Finance	☺	☺	☺	☺	☺	☺	☺	
Variation in accumulated net revenue against net revenue budget to date no greater than -5%	☺	☺	☺	☺	☺	☺	☺	
Variation in accumulated gross revenue against revenue budget to date no greater than -10%	☺	☺	☺	☺	☺	☺	☺	
Variation in accumulated gross spend against expenditure budget to date less than +10%	☺	☺	☺	☺	☺	☺	☺	
Distribution of funds to the community								
Grants only awarded to Greytown residents or organisations serving Greytown	☺	☺	☺	☺	☺	X	☺	
All applications acknowledged within 2 working days of receipt	☺	☺	☺	☺	☺	X	☺	
All applicants notified within 2 working days of decision	☺	☺	☺	☺	☹	X	☺	
Tenancy management								
No vacated premises vacant for > 4 months	☹	☺	☺	☹	☹	☹	☹	64 Main St, 124 Main St
No individual tenant arrears outstanding for > 3 months	☺	☺	☺	☺	☺	☺	☺	(0% on an unplanned basis)
Total accumulated arrears > 3 months old < 3% of current month's rent and outgoings demanded	☺	☺	☺	☹	☺	☺	☺	(0% on an unplanned basis)
Property maintenance								
All properties have current minimum Category B seismic risk rating	☹	☹	☹	☹	☹	☹	☹	Three properties assessed as category C
All repair & maintenance issues raised by tenants are responded to within 2 working days	☺	☺	☺	☺	☺	☺	☺	
All approved repairs & maintenance completed within 25 days of issue being raised	☺	☺	☺	☹	☹	☹	☹	Delayed cladding repairs, Pahiatua

☺ achieved
☹ not achieved
😐 partially achieved
X nothing to report on, not measured