

Operating performance report

Monthly performance target	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Notes
Democratic process								
Board meetings notified monthly	😊	😊	😊	😊	😊	😊	😊	
Agendas and non-PE reports on website 3 working days prior to Board meeting	😊	😊	😊	😊	😊	😊	😊	
Approved non-PE minutes of Board meetings on website by end of following month	😊	😊	😊	😊	😊	😊	😊	
Financial stewardship								
No breach of borrowing limit approved by Minister of Finance	😊	😊	😊	😊	😊	😊	😊	
Variation in accumulated net profit against net profit budget to date no greater than -5%	😊	😊	😊	😊	😊	😊	😊	
Variation in accumulated gross revenue against revenue budget to date no greater than -10%	😊	😊	😊	😊	😊	😊	😊	
Variation in accumulated gross spend against expenditure budget to date less than +10%	😊	😊	😊	😊	😊	😊	😊	
Distribution of funds to the community								
Grants only awarded to Greytown residents or organisations serving Greytown	😊	😊	😊	😊	X	X	😊	
All applications acknowledged within 2 working days of receipt	😊	😊	😊	😊	X	X	😊	
All applicants notified within 2 working days of decision	😊	😊	😊	😊	X	X	😊	
Tenancy management								
No vacated premises vacant for > 4 months	😞	😞	😞	😊	😊	😊	😊	
No individual tenant arrears outstanding for > 3 months	😊	😊	😊	😊	😊	😊	😊	
Total accumulated arrears > 3 months old < 3% of current month's rent and outgoings demanded	😊	😊	😊	😊	😊	😊	😊	
Property maintenance								
All properties have current minimum Category B seismic risk rating	😞	😞	😞	😞	😞	😞	😞	124 Main Street assessed as category C
All repair & maintenance issues raised by tenants are responded to within 2 working days	😊	😊	😊	😊	😊	😞	😊	
All approved repairs & maintenance completed within 25 days of issue being raised	😞	😊	😊	😞	😊	😊	😞	34 Bedford Ave spouting repairs

- 😊 achieved
- 😞 not achieved
- 😊 partially achieved
- X nothing to report on, not measured