

Operating performance report

Monthly performance target	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20
Democratic process							
Board meetings notified monthly	☺	☺	☺	☺	☺	☺	☺
Agendas and non-PE reports on website 3 working days prior to Board meeting	☺	☺	☺	☺	☺	☺	☺
Approved non-PE minutes of Board meetings on website by end of following month	☺	☺	☺	☺	☺	☺	☺
Financial stewardship							
No breach of borrowing limit approved by Minister of Finance	☺	☺	☺	☺	☺	☺	☺
Variation in accumulated net profit against net profit budget to date no greater than -5%	X	☺	☺	☺	☹	☹	☹
Variation in accumulated gross revenue against revenue budget to date no greater than -10%	X	☺	☺	☺	☺	☺	☺
Variation in accumulated gross spend against expenditure budget to date less than +10%	X	☺	☺	☺	☺	☹	☺
Distribution of funds to the community							
Grants only awarded to Greytown residents or organisations serving Greytown	X	X	X	X	☺	☺	☺
All applications acknowledged within 2 working days of receipt	X	X	X	X	☺	☺	☺
All applicants notified within 2 working days of decision	X	X	X	X	☺	☺	☺
Tenancy management							
No vacated premises vacant for > 4 months	☺	☺	☺	☺	☺	☺	☺
No unplanned individual tenant arrears outstanding for > 3 months	☹	☹	☹	☹	☹	☹	☹
Total accumulated arrears > 3 months old < 3% of current month's rent and outgoings demanded	☺	☹	☹	☹	☹	☹	☹
Property maintenance							
All properties have current minimum Category B seismic risk rating	☹	☹	☹	☹	☹	☹	☹
All repair & maintenance issues raised by tenants are responded to within 2 working days	☺	☺	☺	☺	☺	☺	☺
All approved repairs & maintenance completed within 25 days of issue being raised	☹	☹	☹	☹	☹	☹	☹

☺ achieved

☹ not achieved

☺ partially achieved

X nothing to report on, not measured